

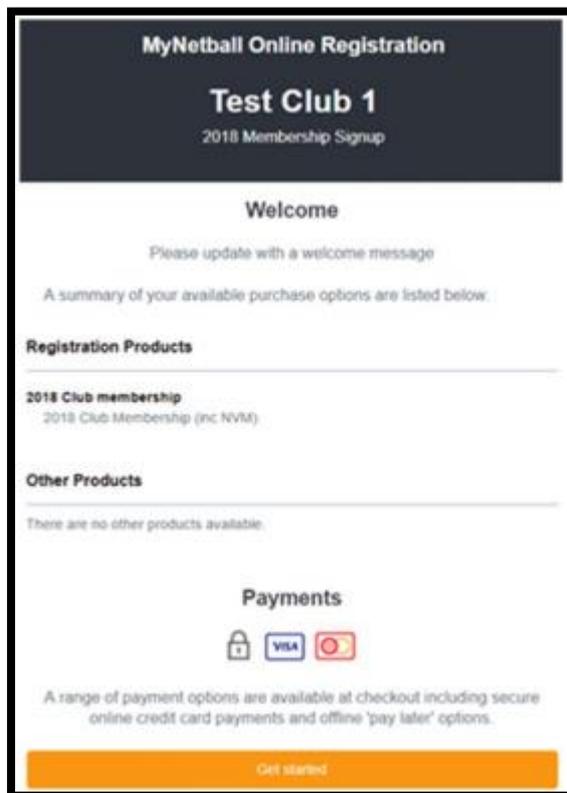
## Quick Reference Guide: How to Reset Your Account Password

Your organisation (Association or Club) will advise you when registrations are open for the new season.

### 1. Click on the link provided

The Association or Club's signup form should appear.

The name of the organisation that you are registering to will be clearly displayed (in this case it is Test Club 1), **if this is not the organisation you wanted to register to then do not proceed as you may have the wrong link.**



### 2. Select Get Started

If your Association or Club has a lot of products, the **Get Started** button may not immediately be on the screen – you may need to scroll down the page to find this icon.

### MyNetball Online Registration

## Test Club 1

2018 Membership Signup

### Log In

If you're not registering yourself, you'll need access to the participant's account to complete this form. For parents registering a child, you will need access to the child's account.

**Login ID**

**Password**

[Forgotten Login details?](#)

**Log In**

**Don't have a Login ID?**

**Continue**

If you don't know what your log-in details are click on **Forgotten Login Details**.

This will take you to the **Account Recovery Creation** page.

Account Recovery & Creation

Share 

### FIND MY RECORD

Participant ID

OR

Email Address

OR

First Name

Last Name

Date of Birth

**Find**

[Need more help?](#)

**Login...**

Here you can follow the prompts to access your MyNetball Record. Select **Reset Password**.

### RESULTS

Profile email address	Login ID	Club/Assoc	Status	Actions
sian_jackson@hotmail.com	<input type="text"/>	Netball Queensland	Account Exists	<p><b>Reset Password</b></p> <p>Contact Org</p>

Select **Send Email**.

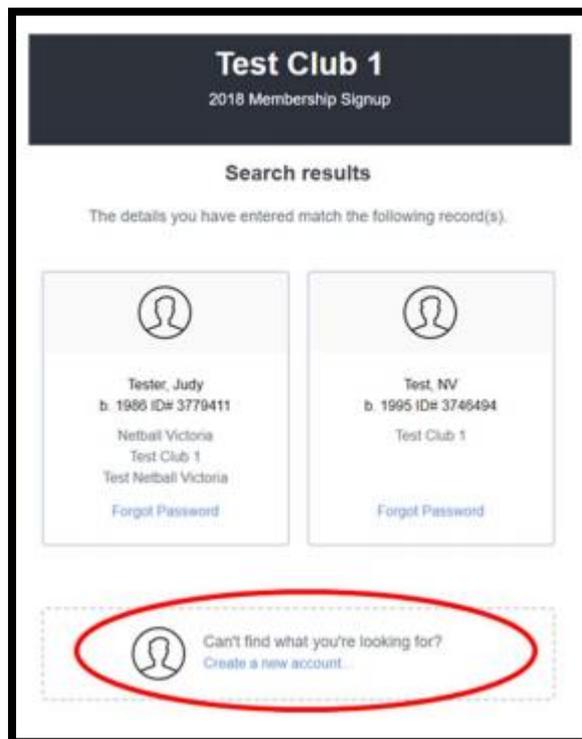
### SEND LINK TO EMAIL

Click to send to:  com

**Send to email**

You can call your organisation (Association or Club) for assistance getting access to your record if required.

If you are registering a child, who has never played netball before, then you can select **Create a New Account** once you have searched for their record.



This will take you through the registration process and create you an account once it is completed.

If you chose this option, keep an eye out for a second email to confirm the account and set up the password.

**DO NOT CREATE A NEW ACCOUNT WITHOUT BEING 100% SURE THAT YOU ARE NOT IN THE SYSTEM. CHECK DIFFERENT SPELLING(S) OF YOUR NAME AND/OR CONTACT YOUR ORGANISATION FOR HELP BEFORE CREATING A NEW ACCOUNT.**

**IF YOU HAVE EVER PLAYED NETBALL BEFORE YOU SHOULD HAVE A RECORD**