

Quick Reference Guide: How to Reset Your Account Password

Your organisation (Association or Club) will advise you when registrations are open for the new season.

1. Click on the link provided

The Association or Club's signup form should appear.

The name of the organisation that you are registering to will be clearly displayed (in this case it is Test Club 1), if this is not the organisation you wanted to register to then do not proceed as you may have the wrong link.

MyNetball Online Registration	
Test Club 1 2018 Membership Signup	
Welcome	
Please update with a welcome message	
A summary of your available purchase options are listed below.	
Registration Products	
2018 Club membership 2018 Club Membership (Inc NVM)	
Other Products	
There are no other products available.	10
Payments	
A range of payment options are available at checkout including secure online credit card payments and offline 'pay later' options.	
Get started	ŀ

2. Select Get Started

If your Association or Club has a lot of products, the **Get Started** button may not immediately be on the screen – you may need to scroll down the page to find this icon.



MyNetball Online Registration
Test Club 1 2018 Membership Signup
Log In
If you're not registering yourself, you'll need access to the participant's account to complete this form. For parents registering a child, you will need access to the child's account.
Login ID
Password
Forgotten Login details?
Log II
Don't have a Login ID?
Commun

If you don't know what your log-in details are click on Forgotten Login Details.

This will take you to the **Account Recovery Creation** page.



	FIND MY RECORD	
Participant ID		
	OR	
Email Address		
	OR	
First Name		
Last Name		
Date of Birth		
	Find	

Here you can follow the prompts to access your MyNetball Record. Select **Reset Password**.

		RESULTS		
Profile email address	Login ID	Club/Assoc	Status	Actions
sian_jackson@hotmail.com		Netball Queensland	Account Exists	Reset Password Contact Org

Select Send Email.

SEND LINK TO EMAIL
Click to send to: com
Send to email



You can call your organisation (Association or Club) for assistance getting access to your record if required.

If you are registering a child, who has never played netball before, then you can select **Create a New Account** once you have searched for their record.

Search results The details you have entered match the following record(s).		
	Q	
Tester, Judy b. 1986 ID# 3779411 Netball Victoria Test Club 1 Test Netball Victoria	Test, NV b. 1995 ID# 3746494 Test Club 1	
Forgot Password	Forgot Password	

This will take you through the registration process and create you an account once it is completed.

If you chose this option, keep an eye out for a second email to confirm the account and set up the password.

DO NOT CREATE A NEW ACCOUNT WITHOUT BEING 100% SURE THAT YOU ARE NOT IN THE SYSTEM. CHECK DIFFERENT SPELLING(s) OF YOUR NAME AND/OR CONTACT YOUR ORGANISATION FOR HELP BEFORE CREATING A NEW ACCOUNT.

IF YOU HAVE EVER PLAYED NETBALL BEFORE YOU SHOULD HAVE A RECORD