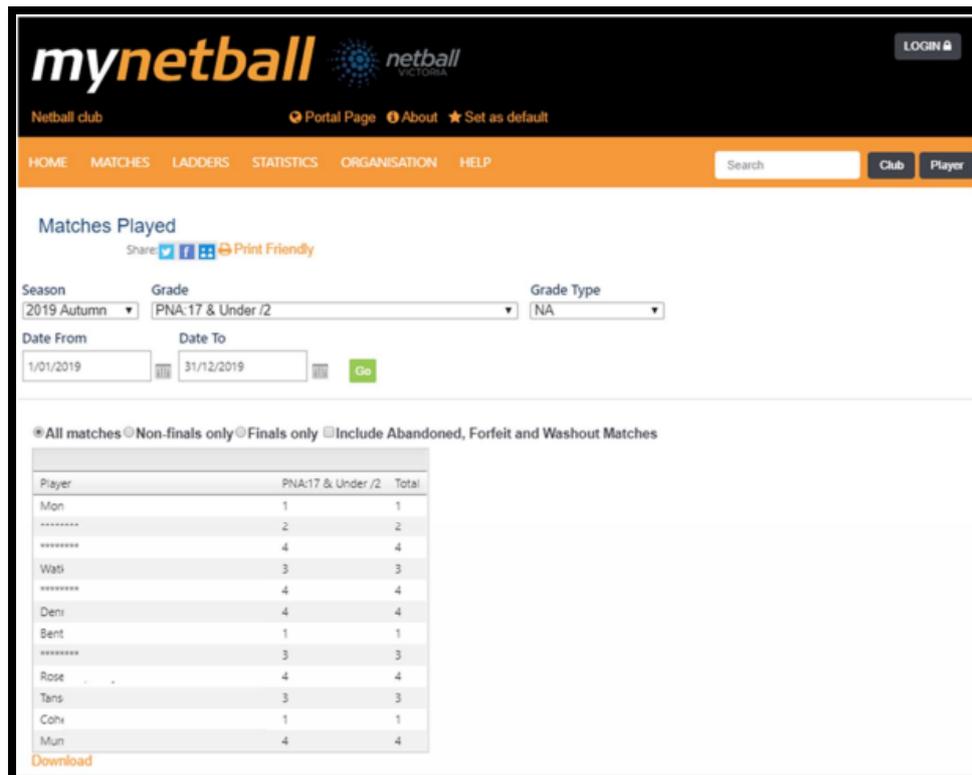


Quick Reference Guide: Hiding or Unhiding Your Account

You may have noticed that you or your child's name is not coming up in any of the match statistics for competitions, such as matches played report etc. The matches played report may look like the image below *****, rather than listing their names.



The screenshot shows the MyNetball website interface. At the top, there is a navigation bar with 'HOME', 'MATCHES', 'LADDERS', 'STATISTICS', 'ORGANISATION', and 'HELP'. Below this is a search bar and buttons for 'Club' and 'Player'. The main content area is titled 'Matches Played' and includes filters for 'Season' (2019 Autumn), 'Grade' (PNA:17 & Under /2), and 'Grade Type' (NA). There are also date range filters for 'Date From' (1/01/2019) and 'Date To' (31/12/2019). Below the filters, there are radio buttons for 'All matches', 'Non-finals only', and 'Finals only', and a checkbox for 'Include Abandoned, Forfeit and Washout Matches'. The main table shows the following data:

Player	PNA:17 & Under /2	Total
Mon	1	1
*****	2	2
*****	4	4
Wati	3	3
*****	4	4
Deni	4	4
Bent	1	1
*****	3	3
Rose	4	4
Tans	3	3
Cohi	1	1
Mun	4	4

This is happening because of a privacy enhancement that was released in February 2019.

As a parent, or individual, you can choose to unhide your own or your child's profile by following these steps.

1. Log-in to your MyNetball Profile

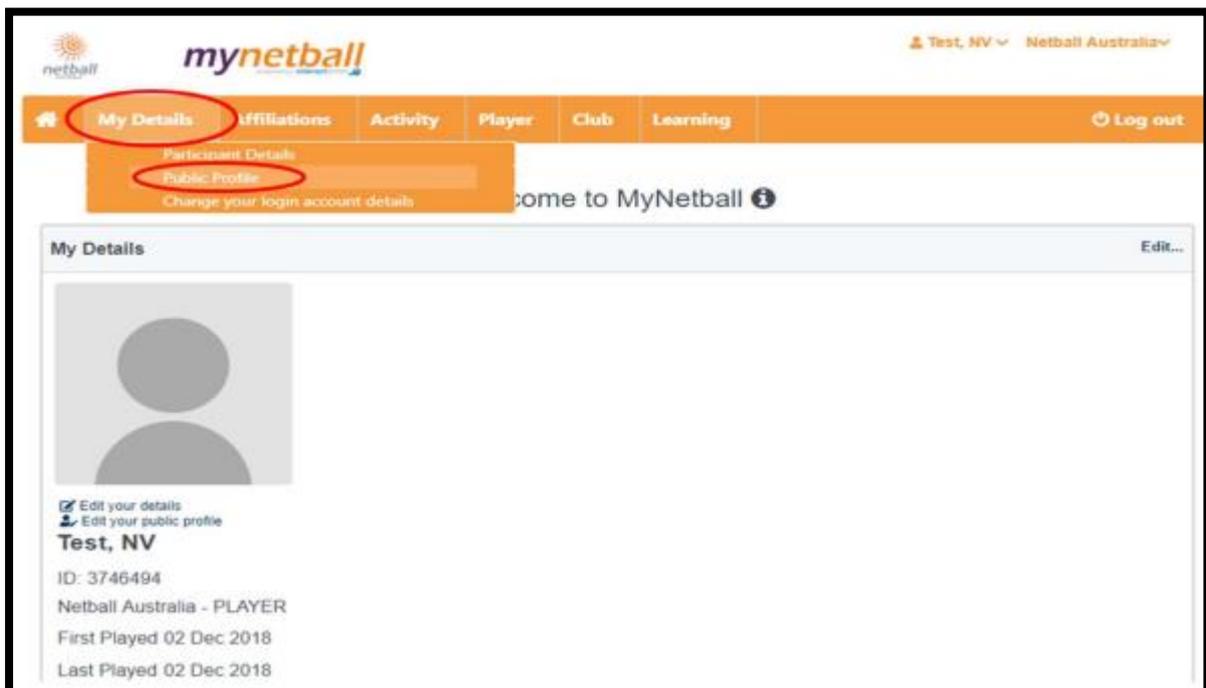
Go to my.netball.com.au to bring you to the MyNetball website.

Enter your log-in details (username and password), into the log-in section and proceed to your account.



2. Update your Public Details

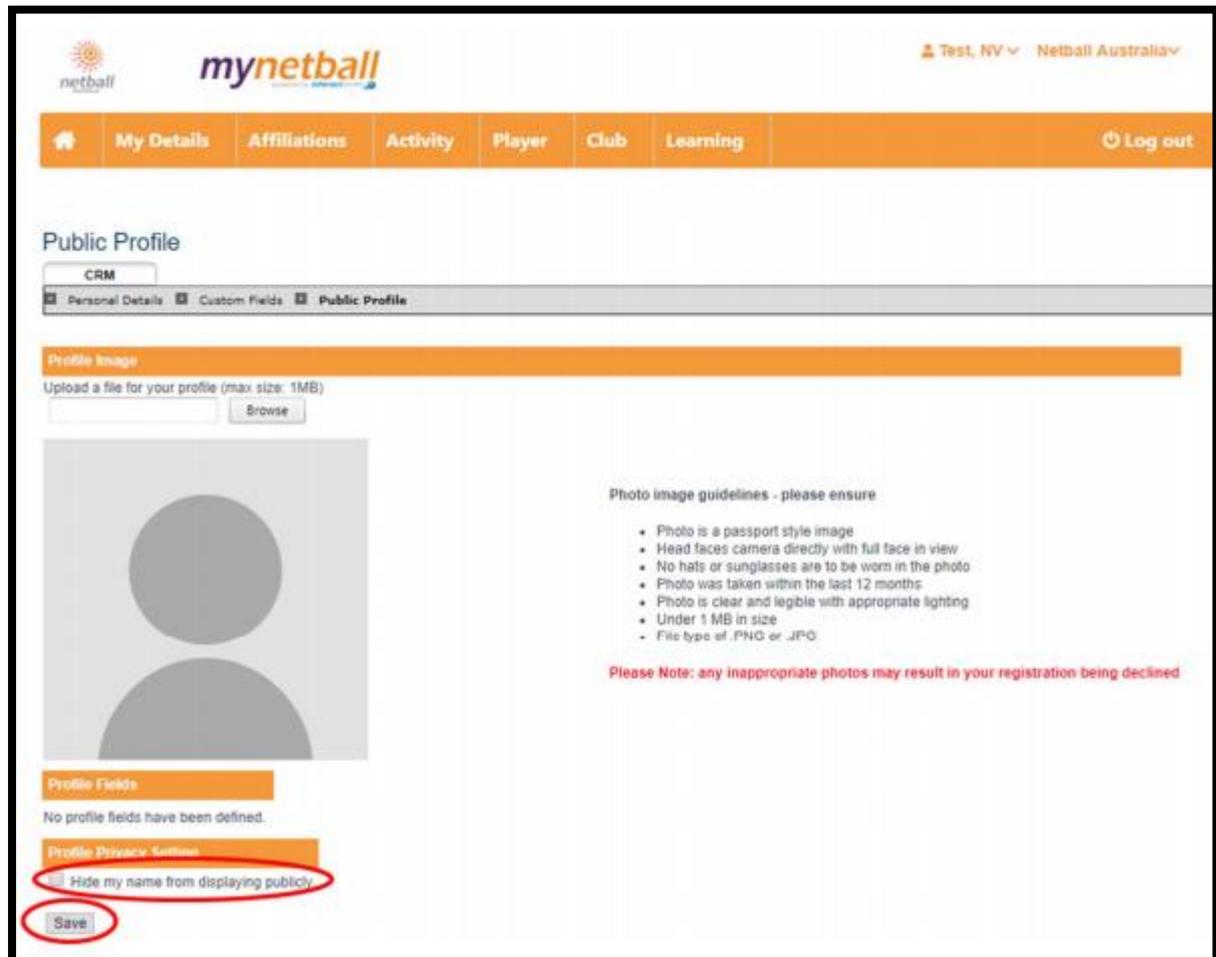
Once you are logged into your profile, go to; My Details, Public Profile.



This will bring you to your “**public profile**”.

Under your name, you will see a tick box for “**Hide my name from displaying publicly**”.

Tick or untick this (depending if you are trying to hide or unhide your account) and click **Save**.



netball mynetball Test, NV Netball Australia

My Details Affiliations Activity Player Club Learning Log out

Public Profile

CRM

Personal Details Custom Fields Public Profile

Profile Image

Upload a file for your profile (max size: 1MB)

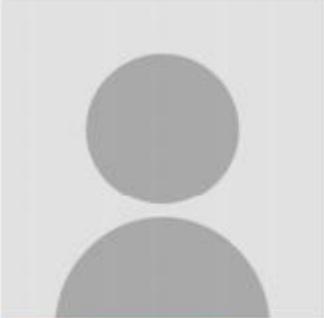


Photo image guidelines - please ensure

- Photo is a passport style image
- Head faces camera directly with full face in view
- No hats or sunglasses are to be worn in the photo
- Photo was taken within the last 12 months
- Photo is clear and legible with appropriate lighting
- Under 1 MB in size
- File type of .PNG or .JPG

Please Note: any inappropriate photos may result in your registration being declined

Profile Fields

No profile fields have been defined.

Profile Privacy Settings

Hide my name from displaying publicly

As soon as you click **Save**, your profile will be hidden/unhidden from the public site.