

## Role: Broadcast and Media

**Location:** Broadcast & Media volunteers will be based across various areas at the venue, and potentially supporting operations at off-site media hubs.

**Duration:** Broadcast & Media volunteers will be needed on all game days at the venue, there will also be some additional volunteer shifts available throughout the non-event days.

**About the Role:** Volunteers in this team will assist our Communications and Media Manager on the day to day operation of media support. Volunteers will provide a warm welcome to all media on game day and the days leading up to each game. On a game day, volunteers will assist the media ensuring they have everything they need to capture the action (interviews, quotations, footage) and then publish their stories. Broadcast & Media volunteers will also provide operational support to the Broadcast Manager and the Broadcast team.

We are looking for volunteers who are:

- Warm and friendly
- Organised
- Able to work calmly and effectively in an extremely fast-paced and busy environment
- Fairly fit as this is quite an active role

This is a great role for anyone who has worked in or who is interested in a career or studying degrees relating to media, journalism, social media, communications, film, and broadcasting. Experience in media operations would also be beneficial.

## Role: Business Administration

**Location:** Business Administration volunteers will be based within the Netball Queensland offices at Nissan Arena.

**Duration:** For the duration of the Suncorp Super Netball season, the Business Administration team work behind the scenes to deliver Netball Queensland and Nissan Arena events, products and programs. Business Administration volunteers will support the teams behind the teams and gain some fabulous experience in sport administration.

**About the Role:** Our Business Administration volunteers will assist with the day-to-day operations of the Netball Queensland and Nissan Arena main office and the delivery of NQ services. You may find yourself on reception, answering phones or working with our HR or Finance team to provide operational administration support. Whatever you are doing, you will be ensuring Netball Queensland can continue to provide our netball community with the events, products and programs that transform lives through our wonderful sport.

We are looking for volunteers who are:

- Able to take direction and learn quickly
- Creative and able to make work fun, friendly and enjoyable
- Able to build rapport quickly as they will meet lots of new people
- Strong business admin experience and specialist backgrounds such as HR and Finance will be highly desirable.

This is a great role for anyone who is looking to build a career or is interested in Sport Administration, HR, or Finance. If you are a proactive type, and able to quickly learn and engage with various groups of people, then we would love to hear from you!

## Role: Social Media & Creative Services

**Location:** The roles of Social Media and Creative Services volunteers are one of the best for experiencing the most exciting parts of the venue. From the energy filled stands through to the action on the court, you will be on your feet, seeking out the best stories from around the venue.

**Duration:** Social Media and Digital Media volunteers will be required on game days at Nissan Arena. Creative Services volunteers include Graphic Design, Photography and Videography and will be required before, during and after game days.

**About the Role:** Social Media and Creative Services volunteers play a key role on game day. They will capture exciting and engaging content not only during the game itself, but also in the build-up to the game as fans arrive, and as they make their way home after the final whistle has blown. Social Media and Creative Services volunteers will also play an important part in moderating social images and content for the Suncorp Super Netball League, HART Sapphire Series, Netball Queensland and Nissan Arena social channels and websites. As part of this team, they will gauge sentiment, and capture exciting content to share with our netball fans around the world.

We are looking for volunteers who are:

- Social Media enthusiasts, able to use a range of platforms effectively
- Videographers, Graphic Designers and Photographers
- Confident engaging and communicating with groups of people
- Active as you will be capturing content from all over the venue

If you are intrigued by the impact social media plays in sport, this is a fantastic opportunity to gain experience and learn from professionals in the field.

Come and help spread the message about the netball bonanza at Nissan Arena and join us in the Social Media and Creative Services team!

## Role: Venue Operations

**Location:** Venue Operations volunteers will be based throughout the venue.

**Duration:** On game day, the Venue Operations team will be busy across the venue helping to make sure everything is running smoothly. Venue Operations volunteers will have a long day; but one full of variety that will be rewarding knowing that you have helped things run smoothly behind the scenes.

**About the Role:** The Venue Operations team make sure all areas of the venue are operating smoothly, ensuring all stakeholders have a world class experience; be that spectators, media, sponsors and even the teams themselves! Venue Operations volunteers will be busy from the get-go; assisting to prepare the venue prior to the gates opening, helping to respond to time critical tasks will be essential for a successful event.

The ideal person for this volunteering role will be full of energy with a proactive approach to their role. The Venue Operations team are there to keep the venue ticking like clockwork!

We are looking for volunteers who are:

- Proactive and creative
- Energetic and enthusiastic with a reasonable level of fitness to move around the venue
- Able to build rapport quickly as they will meet lots of new people

This is a great role for anyone who is looking to build a career or is interested in event management, venue management or sports management.

If you love events, sport, and venues, and want a fantastic opportunity to build on your event delivery experience, then we would love to hear from you!

## Role: Workforce

**Location:** The Workforce Volunteers will be based throughout Nissan Arena.

**Duration:** On game day, the Workforce team will be busy ensuring that activations, fan engagement activities, umpires, teams and even Missie the Mascot are looked after. Our Workforce team interact with our supporters, teams and officials and are the face of Netball Queensland during Game Day.

**About the Role:** There are several roles that fall under the Workforce team, some of which depend on COVID-19 restrictions that are currently in place. These are the Workforce roles that are currently available on Game Day.

- Team Liaison Officer: Two positions available to support the Home and Away team during the Suncorp Super Netball season
- Ball Crew: Will maintain the Field of Play throughout the game and are responsible for rapidly collecting the ball when it goes out of court
- Umpire Liaison: Ensure that our umpires are escorted and catered for on game day
- COVID Compliance Assistant: Ensures that players, Suncorp Super Netball teams, officials and match day personnel are checked in and following COVIDSafe rules prior to entering the field of play

We are looking for volunteers who are:

- Friendly, reliable and able to work with poise in high pressure situations
- Work to strict timings, run sheets and within a team environment
- Confident engaging and communicating with groups of people

This is a great role for anyone who is looking to build a career or is interested in event management, venue management or sports management.

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