



VOLUNTEER MANAGEMENT

How a community sporting organisation manages the human resources that it has at its disposal will provide an insight into how the organisation is run and where its priorities are. Members and external stakeholders form their opinions of an organisation based on their interaction with the frontline volunteers.

A helpful, knowledgeable and proactive volunteer has a better chance of providing members with a positive experience with their organisation than a volunteer who is not.

Added into the mix is that the lifespan of a volunteer's tenure is largely tied to the involvement of their children at the community sporting organisation and the constant need to recruit, vet, induct, oversee / manage and offboard.

Even for organisations that do not employ any staff members, there are aspects of the engagement of these people that the organisation needs to be aware of, so that it complies with local, state and commonwealth legislation.

CPR Group hosted a webinar on Optimising Volunteers and Staff within community sporting organisations for Netball Queensland's Member Associations and their Affiliated Clubs, as part of the 2023 Member Association and Club Development webinar series. [View the recorded webinar.](#)

CPR Group

[Position Descriptions Guide](#)

Sport and Recreation Queensland

[Volunteer Management for Clubs](#)

Office of Sport (New South Wales)

[Volunteers](#)

Volunteering Australia

[National Standards for Volunteer Involvement](#)

[Volunteering Resource Hub](#)

Please note that the content within the above links may not be completely relevant for your Association. As such, please be mindful that your organisation may need to manage the running of its core business differently to what is prescribed.

Independent, professional advice from entities with expertise in this is invaluable in navigating the challenges involved with personnel matters.