



DISPUTE RESOLUTION

The below are publicly available resources that may aid when disputes arise within your Association. When viewing the below information, please be aware that the disputes that are being referenced are those between members or between a member/s and the Association.

Office of Fair Trading (Queensland)

[Managing Association Disputes](#)

[Dispute Resolution Centres](#)

[Sample Internal Grievance Procedure](#)

[Getting Ready For the July 2024 Changes to Legislation - Includes Dispute Resolution Procedures](#)

[Model Rules Grievance Procedure Preview for Incorporated Associations](#)

Office of Fair Trading (New South Wales)

[Resolving Disputes](#)

Justice Connect

[Handling Disputes And Conflicts](#)

[Handling Disputes And Conflicts - Disputes With Members](#)

Play By The Rules

[Mediation](#)

Please note that none of the information contained in the links above constitutes legal advice or a recommendation for your Association to take a specific course of action regarding any potential disputes within your organisation. This information should not be considered as a substitute for independent legal advice.