

# Groups Booking Guide



australia



## Netball Queensland

### Virgin Australia Groups

Our experienced Group Travel team is here to support you, offering group solutions for 10 or more guests travelling together or 20 or more travelling from multiple cities to one destination.

### Benefits of Group Travel with Virgin Australia

- Group fares that are competitively priced
- Increased fare flexibility versus standard fares
- Flexible payment terms including free-of-charge name changes up to 24 hours prior to first flight
- Ability to hold bookings without passenger names
- Fee-free changes permitted prior to final payment

### How do I make a group booking or request a quote?

Your travel agent can quote, book and manage group bookings on demand using our GSO tool. If the travel agency you are utilising doesn't have access to our GSO they can easily register for access by completing the registration form available [here](#).

For groups organised directly (i.e. not via a travel agent), you can request a group quote by completing the [Group quote request form](#) and one of our team will get back to you. Please ensure you utilise the below naming convention for your 'Group Name' and incorporate your Group Tourcode in the 'Additional Details' field.

### How do I track group travel spend towards corporate account performance?

To ensure group bookings track towards your corporate account, please ensure the following unique Group Tourcode is included at the time of booking, and in any communication with us about the booking (such as names list):

### Netball Queensland

Group Tourcode: **GRGNBQ0525**

To further support the management of group bookings, please ensure the below naming convention is utilised in the Group Name:

**NBQ** + unique group information

Please note: the Group Name cannot contain numbers.

Have further questions or need support? Our Group Travel team is here to help.  
Phone: **13 67 00** Email: **Group.Sales@virginaustralia.com**